

## Homeless Services in Rural Polk County: A Service Outline

Due to recent major state funding reductions, services for individuals and families experiencing homelessness in rural Polk County are limited. This document outlines the services provided by Polk County's Family & Community Outreach Department (FCO) and other community partners.

### FCO Services

Individuals and families can visit the **Polk Community Resource Center** for:

- Emergency food boxes
- Mailbox setup
- Inquiries regarding limited deposit, rent, and utility assistance. (must have a documented, verifiable emergency and meet income requirements)
- Meetings with partners, including:
  - WIC
  - ODHS Self-Sufficiency
  - West Valley Housing
  - Re-entry services
  - Senior and Disability services
  - ARCHES
  - Veteran Services
  - Parent Education
  - More

FCO staff also provide referral information, specifically connecting clients with **Church at the Park**, **Community Action Agency** and other individual and family shelters.

The **Polk Community Resource Center** is located at 1407 Monmouth Independence Hwy, Monmouth, OR 97361. **Note:** it is always best to call ahead and make an appointment whenever possible.

**Hours:** Monday - Friday, 8am - 12pm and 1pm - 5pm (closed 12-1 for lunch)

**Phone:** 503-751-1644.

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### Community Partner Services

- **Transitional Housing Programs:**
  - Church at the Park-Monmouth single individual adult site: Capacity 20 adults
    - Current wait list is over 100 individuals
  - Church at the Park-Dallas Family site: Two families
    - Current wait list is 4 families
  - Community Action Agency-Edigar Hall: Capacity 1 one family
  - Community Action Agency-David's House (transitional program for youth) Capacity-10 youth
  - Community Action Agency Rapid Rehousing Program: Limited spots are available. The first step is an assessment, which can be inquired about at the Polk Community Resource Center.
  - **Key Contact:** Ryan Pollard [pollard.ryan@co.polk.or.us](mailto:pollard.ryan@co.polk.or.us)

- **Safe Showers:** Located at Community Life Church in Monmouth (189 Monmouth Ave S, Monmouth, OR 97361). Available Monday, Wednesday, and Friday from 10am - 1pm. Church at the Park also provides case management, shelter inquiries, and resource navigation on Wednesdays at this location.
    - **Key Contact:** Matt Smucker 503-420-2016 (text preferred)
  - **Warming Centers:** Operated by Community Action Agency. Visit the [Polk County Warming Center](#) website for current openings, locations, and volunteer opportunities. **Cherriots offers FREE transportation** to activated warming centers.
    - **Key Contact for Warming Centers:** Andrew Marshall [andrew.marshall@mwvcaa.org](mailto:andrew.marshall@mwvcaa.org)
  - **Street Outreach:** Provided by Community Action Agency. Community partners in rural Polk County can initiate contact by filling out the [Outreach Survey](#). Response times are typically 1-3 days.
    - **Key Contact:** Don Dobbs [don.dobbs@mwvcaa.org](mailto:don.dobbs@mwvcaa.org)
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**To Connect to Services:** If you know that someone is experiencing homeless but you are not sure where to start, the best thing to do is complete an outreach request for Community Action Agency to do street outreach. [Outreach Survey](#). If you do not hear back from an outreach staff member about your outreach request within a 3 business days, contact Don Dobbs [don.dobbs@mwvcaa.org](mailto:don.dobbs@mwvcaa.org)